AGENDA FOR



LICENSING AND SAFETY COMMITTEE

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To: All Members of Licensing and Safety Committee

Councillors: S Walmsley (Chair), J Grimshaw, T Holt, K Leach, J Lewis, G McGill, J Rydeheard, M Smith,

C Walsh, S Wright and Y Wright

Dear Member/Colleague

Licensing and Safety Committee

You are invited to attend a meeting of the Licensing and Safety Committee which will be held as follows:-

Date:	Thursday, 17 February 2022
Place:	Council Chamber, Bury Town Hall
Time:	1.00 pm
Briefing Facilities:	If Opposition Members and Co-opted Members require briefing on any particular item on the Agenda, the appropriate Director/Senior Officer originating the related report should be contacted.
Notes:	

AGENDA

1 APOLOGIES FOR ABSENCE

2 DECLARATIONS OF INTEREST

Members of the Licensing and Safety Panel are asked to consider whether they have an interest in any of the matters on the agenda, and if so, to formally declare that interest.

3 MINUTES OF PREVIOUS MEETING (Pages 3 - 12)

The minutes of the meeting held on the 13th of January 2022 are attached. Members of the Licensing and Safety Committee are asked to consider whether these are a correct record of the meeting, and if so, to formally approve them.

4 PUBLIC QUESTION TIME

Questions are invited from members of the public present at the meeting on any matters for which this Panel is responsible.

Approximately 30 minutes will be set aside for Public Question Time if required.

5 OPERATIONAL REPORT (Pages 13 - 20)

A report from the Executive Director (Operations) is attached.

6 URGENT BUSINESS

Any other business, which by reason of special circumstances, the Chair agrees may be considered as a matter of urgency.

7 EXCLUSION OF PRESS AND PUBLIC

To consider passing the appropriate resolution under section 100 (A)(4) of the Local Government Act 1972 that the press and public be excluded from the meeting during consideration of the following item of business since it involves the likely disclosure of the exempt information stated.

8 SUSPENSION/ REVOCATION OF PRIVATE HIRE DRIVER LICENCES (Pages 21 - 50)

A report from the Executive Director (Operations) is attached.

Agenda Item 3

Minutes of: LICENSING AND SAFETY COMMITTEE

Date of Meeting: 13 January 2022

Present: Councillor S Walmsley (in the Chair)

Councillors J Grimshaw, T Holt, J Lewis, G McGill, J Rydeheard, M Smith, S Wright and Y Wright

Also in

attendance: Councillor C Morris

D Ball- Executive Director Operations
M Cunliffe – Democratic Services

L Swann- Assistant Director of Operations Strategy

B Thomson- Head of Public Protection

J Witkowski - Council Solicitor

Public Attendance: 9 members of the public were present at the meeting.

Apologies for Absence: Councillors K Leach and C Walsh

M Bridge - Licensing Unit Manager

Prior to opening the meeting, the Chair, Councillor Sandra Walmsley read a short statement to report she had just attended a meeting with Greater Manchester Police and would like to place on record her shock and disgust at the recent violent attack on a taxi driver in Bury. On behalf of the Licensing and Safety Committee, she stated that Member's thoughts and prayers are with the victim and this kind of incident is not welcomed in society and that Members stand with taxi drivers who should be shown dignity and respect with no violence tolerated in any form. She noted that the people of Bury have shown an outpouring of love and solidarity and stated that the Council will tackle the issue with GMP robustly. She advised that detectives are working on this case as a high priority with information on the identity of the suspect to be released and anyone with information should contact the police so justice can be served. Councillor Walmsley concluded by stating that the Council will continue to work alongside GMP and the trade to improve driver safety.

LSP.1 APOLOGIES FOR ABSENCE

Councillors K Leach, C Walsh and M. Bridge (Licensing Unit Manager).

LSP.2 DECLARATIONS OF INTEREST

Councillor Rydeheard declared an interest that in his employment he had worked on a number of cases involving Private Hire and Hackney Carriage drivers.

LSP.3 MINUTES OF PREVIOUS MEETING

Delegated decision:

That the Minutes of the last meeting held on the 16th December 2021 be approved as a correct record and signed by the Chair.

LSP.4 PUBLIC QUESTION TIME

The Chair explained to the meeting two public questions had been submitted in writing prior to the meeting from the same person.

Mr Khalid Hussain representing the Bury Hackney Association as Chair asked questions regarding the following issues:-

1. The facilities provided by Bury Council in relation to MOT testing and other matters together with licensing department policies and rules at present are different compared to those before 1996, when there were no members of the trade of a minority. An explanation for the reason for the differences was requested.

The Head of Public Protection, Ben Thomson responded that the Council has recently undertaken a tender exercise in relation to a second testing station, this is currently being evaluated. Once the evaluation has been completed consideration will be given to awarding of the contract. As you are aware the Council policy for the testing of Hackney Carriage and Private hire vehicles is that each vehicle is tested twice a year. Due to the common minimum licensing standards Stage 2 (vehicles) that was considered on the 11th November 2021 by Licensing and Safety Committee and the 24th November 2021 at full Council, members implemented new standards which removed the five fault rule for Hackney Carriages and the exceptional condition criteria for Private Hire vehicles.

The Question that you raise in relation to limit the number of Hackney Carriage Plates, Bury Council removed the limit in 1996 to allow market forces to dictate the numbers required. Bury Council has not as far as I am aware had any limit on private hire vehicles.

The Licensing Service currently reviewing the fees methodology with all of the other 9 Greater Manchester Authorities and will use this in the future to calculate fees. Vehicle Licences can be applied for up to 8 weeks in advance, but unfortunately vehicle proprietors do not apply in advance and as you will no doubt appreciate this can cause issued with appointments for those drivers who have not taken advantage of applying early to renew their vehicle licence.

Due to the Covid Pandemic, the licensing service had to act quickly to enable the trade to submit applications for vehicles/operators and drivers, therefore the trade can make online applications whenever they are able to and upload documentation that is required for consideration by the Council. One of the Council's priorities is to embrace digitalisation of services, therefore the online service supports this priority.

Over the years the policies and procedures have been reviewed and implemented, but what we need to remember is that the policies and procedures of the Council are put in place to protect both the licensed drivers and passengers travelling in licensed Hackney Carriage and Private Hire vehicles in Bury.

2. Issues regarding Bradley Fold MOT station and problems encountered with staff behaviour that have been the subject of complaints made and a signed petition, but no action has been taken. In addition, concerns about following VOSA

guideline on emissions and the failure to provide computer print outs for emission results.

The Head of Public Protection noted that Mr Hussain had previously asked these questions directly to the manager at Bradley Fold and had already received a response.

He went on to advise that the DVSA guidelines state the following in relation to Hackney Carriages and Private Hire Vehicles:-

Taxis and private hire vehicles that are licensed by certain Authorities do not need to have an MOT certificate. This applies only where the Authorities are certified by the Secretary of State as empowered to issue their own exemption certificates. Exemption certificates cannot be issued until the relevant vehicle has been tested by or on behalf of the Authority to standards that at least equal those for MOT tests. When a taxi or private hire vehicle ceases to be licensed, its owner must obtain a normal MOT certificate; the vehicle must not continue to be use on the strength of an exemption certificate, even if not yet expired.

Such Authorities may, if they see fit, impose test methods, items or standards that exceed the MOT requirements for these vehicles. DVSA has no involvement in setting these higher standards so any appeal against them has to be dealt with by the Authority, not DVSA.

The Head of Public Protection went on to the question raised in relation to Bradley Fold and advised that the Council have authorised the garage to undertake the testing of Hackney carriage and private hire vehicles, but that as he will be aware, the Council have recently conducted a tender process which is currently being evaluated. In respect of the emission issue, the DVSA guidance is being adhered to in accordance to 8.2.2.2 of the DVSA MOT guidance as to reasons for failure, which are as follows:

When the vehicle presented for compliance test and it fails the emission criteria, a copy of the emissions is now being given to the driver.

I can confirm that any complaint received from the trade is investigated and a response sent to the complainant.

Members of the public were in attendance at the meeting and submitted the following verbal questions:-

Mr Muhammad Sajjad Warraich from the Private Hire Drivers Association in Bury had a number of questions and explained that he was still not happy with the Licensing Department and the situation regarding booking a vehicle test when there is no choice as to the date or timeslot for the appointment. He also had concerns with the test centre finding more faults after repairs had been fixed.

The Chair reported that the Council was committed to a second testing station and the Head of Public Protection reported that the online application and the process for booking system is being looked at with a view to providing online booking at a future date. In relation to the issue of testing, he advised that there is manual to follow for inspectors, they had regular training and quality control checks were undertaken. Mr Warriach commented that there was an instance where the tester

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could not read the plates and mileage on a vehicle. The Chair added if you come across anything of concern in relation to vehicle testing then please inform the Licensing Department with full details so investigations could take place.

Mr Sharif then asked a question regarding common minimum licensing standards, which he felt were targeted towards the taxi trade and he queried why pubs, clubs and other licensed premises were not subject to similar requirements. He asked whether the standards could be reconsidered.

The Head of Public Protection advised that the minimum licensing standards only apply to licensed vehicles (hackneys carriage vehicles and private hire vehicles) and he reported that the work undertaken on these standards was aimed at ensuring consistency and to produce higher standards across all the Greater Manchester authorities and also that engagement had been conducted with the trade.

The Chair, having obtained advice from the Council Solicitor, stated that the licensing legislation and regimes differ for pubs and clubs and so therefore there is a different approach.

The Assistant Director of Operations Strategy reported that information would be released to the media and the taxi trade in relation to the clean air zone in the next few days. There was new evidence as to issues with the supply chain for vehicles and questions were being asked as to whether the financial support package from central Government was sufficient and for a review to take place which may provide greater financial support and a request is to be made for the clean air funding window for vehicles to be paused.

Mr Amir Abdin from the Private Hire Drivers Association commented on the issues of safety of drivers and stated that vehicles are targeted due to excessive signage. He stated that taxis from Burnley and Rochdale hardly have any signs and called for a consideration of a reduction.

The Chair reported that the common minimum standards would reduce the number of signs although the final decision on this had been deferred for 2 years. She advised that the Council, GMP and the trade would all work together to improve driver safety and it was stressed that there was a need to report any incidents to the police no matter how big or small. The Head of Public Protection added he would commit to Council officers attending trade meetings in relation to this matter.

Mr Sharif further commented on this matter and noted there may be a shortage of drivers. The Chair advised that she hoped she had already provided reassurance that this would be looked at and as being taken seriously.

LSP.5 OPERATIONAL REPORT

The Executive Director (Operations) submitted a report advising Members on operational issues within the Licensing Service.

The report set out updates in respect of the following issues:

COMPLIANCE/ENFORCEMENT

The Licensing Service have dealt with compliance and enforcement matters on a number of occasions between the 6th and 19th December and these details were included in the report attached to the agenda packs.

SECOND TESTING STATION

The Licensing Service have been working with the Council's Procurement Section in respect of a concession to provide a second testing station for the testing of Hackney Carriage and Private Hire vehicles. The opportunity closed at 12 noon on 22 December 2021.

THE HEALTH PROTECTION (CORONAVIRUS, RESTRICTIONS) (ENTRY TO VENUES AND EVENTS) (ENGLAND) REGULATIONS 2021

The Health Protection (Coronavirus, Restrictions) (Entry to Venues and Events) (England) Regulations 2021 came into force on the 15th December 2021 and provide new legal requirements for;

- All nightclubs
- any other venue that is open between 1am-5am with alcohol, music and dancing.

The Regulations have provided a new legal requirement for venues (as detailed above) and events to check that <u>all visitors aged 18 years or over are either:</u>

- fully vaccinated (currently a full course of vaccination without the need for a booster, but this will be kept under review), OR
- have proof of a negative test in the last 48 hours, OR
- they have a legal exemption.

This means to gain entry into these venues or be inside a venue between 1am – 5am anyone aged 18 years or over must

- show their NHS COVID Pass, or
- show alternative documented proof of a negative test result, such as an email or text proof (from NHS England). A physical lateral flow test kit must not be accepted – the person who undertook the test must upload the result to the NHS England website who will then issue the individual with a text or email notification.

Letters and emails have been sent out to those premises licensed for the sale of alcohol after 1am to inform them of these new regulations.

Members asked when the implementation date was for the second testing station and would it go ahead with a drop in licensed vehicles which could impact upon revenue. The Assistant Director of Operations Strategy reported that they were finalising the evaluation process and the timeline was to award a contract for the start of April this year. The Head of Public Protection confirmed the second station would go ahead and there had been applications submitted before the deadline. Revenue issues would be looked at if there were any issues or concerns.

A Member of the Committee asked about viewing historic revenue figures and the Chair stated this information would be available for the Councillor to view via available past Council budget papers. The Chair advised that other comments

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made were not relevant to the report on the agenda and should be dealt with outside of the Committee meeting.

It was agreed:

That the report be noted.

LSP.6 URGENT BUSINESS

No urgent business was reported at the meeting.

LSP.7 EXCLUSION OF PRESS AND PUBLIC

Delegated decision:

That in accordance with Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting during consideration of the following items of business since it involved the likely disclosure of information relating to individuals who hold Licences granted by the Authority or Applicants for Licences provided by the Authority.

LSP.8 APPLICATION TO GRANT A HACKNEY CARRIAGE VEHICLE LICENCE CONTRARY TO COUNCIL POLICY DEFERRED FROM 16 DECEMBER 2021

The Executive Director (Operations) submitted a report relating to an application for the grant of a hackney carriage license. Th Applicant was not in attendance at the meeting.

The Applicant's representative, Mr Charles Oakes requested the application be considered in the absence of the Applicant who was suffering with ill health.

The Head of Public Protection reported that prior to February 2006, Hackney Carriage vehicles over 10 years old were not licensed by Bury Council unless the vehicle was in 'exceptional condition'. On the 2 February 2006, following a request from the Hackney Carriage Association, the Licensing and Safety Panel reviewed the 'exceptional condition' criteria and resolved to allow vehicles to be licensed beyond 10 years of age subject to the vehicle passing requisite inspections with no more than 5 faults being identified ('the 5 fault rule'). The Council's Policy in relation to Hackney Carriages has been reviewed on a number of occasions since this date and on the 27 July 2017, the Licensing and Safety Panel considered a report following a request from the Hackney Carriage Association that the Council consider a 15 year age policy and to review whether the 5 fault rule or the exceptional condition criteria should apply to all hackney carriage vehicles over 10 years of age. Members resolved unanimously to continue with the policy in relation to Hackney Carriage vehicles over 10 years old in that the vehicles would continue to be subject to the 5 fault rule.

The Head of Public Protection also reported that the decision on the 24 November 2021, of Council to adopt the minimum licensing standards, had no impact on this application as it was received before that date.

In relation to the vehicle application in question, it was reported that, Bury Council has licensed the vehicle in question, as a hackney carriage since the 3rd May 2007. On the 12th July 2021, the vehicle was transferred to the Applicant, a licensed hackney carriage driver. The vehicle licence expired on the 18th November 2021.

On the 15 November 2021, the Applicant contacted the Licensing Service to advise that due to the age of the vehicle from date of first registration, he was unable to make an online application to renew his vehicle licence. This was due to the online application process configured so as to not allow vehicles that were over the age policy to make online applications.

Following the notification from the Applicant, a member of the Council's Licensing Team sent an email to him the same day containing the application form for him to make a renewal application for this vehicle

The Licensing Service did not receive the renewal application from the Applicant until the 21st November 2021 which was after his vehicle licence expired. In light of the difficulties that the Applicant had experienced the Licensing Service agreed to treat the application as a renewal application even though the vehicle licence has expired.

On the 24th November 2021, the vehicle underwent a test at the Councils test centre at Bradley Fold and failed the test with 16 faults, 9 of which were MOT faults. Due to the fact that the vehicle is now over 10 years old from the date of first registration and the number of identified faults (copy attached at appendix 2 in the agenda pack), the Council's policy in terms of applying the 5 fault rule to this vehicle prevents the Licensing Service from renewing the vehicle licence under delegated authority when it expires.

There were no questions from the Committee or Mr Oakes.

Mr Oakes explained that the Applicant is ill and reported that the Applicant had only one day to prepare the vehicle previously for testing and felt this had been unreasonable. He advised that although the Applicant was not well, if the vehicle licence was granted, it would be repaired and if it met standards it may be able to provide some income by being rented to another driver. He therefore asked for the licence to be granted, as he is in a desperate situation.

Members raised concerns as to the costs of the repairs and that the cost may not be much different to buying a newer vehicle. This was acknowledged by Mr Oakes, who reiterated the Applicants position in summing up.

Delegated decision:

The Committee carefully considered the report, and oral representations by the Applicants representative and whilst it noted the poor condition of the vehicle, it also noted that it was for the Applicant to ensure the vehicle met the required standard and it there resolved, to grant the application subject to the vehicle being presented once for test within 6 months time and passing that vehicle test, to the required standard.

LSP.9 SUSPENSION/ REVOCATION OF PUBLIC/ PRIVATE HIRE DRIVER

LICENCES

Licence Holder 31/2021

The Executive Director (Operations) submitted a report relating to Licence Holder 31/2021 who was in attendance at the meeting. The Chair made introductions and the Council Solicitor outlined the procedure to be followed and clarified that all those present had read the report. The report, which was accepted by the Licence Holder and presented by the Head of Public Protection, set out the reasons for the Licence Holder being before the Committee.

The report stated that the Licence Holder had held a private hire driver's licence continually since 4^{th} July 2003 and that on the 24^{th} November 2021 he had emailed the Licensing Service to give notification of a speeding offence on 2^{nd} July 2021 for which he had received 3 penalty points and a fine of £100. The Licensing Service had no record of this offence and it had not previously been notified to the Licensing Department in accordance with the requirement within the conditions on his licence that such matters should be notified in writing within 7 days.

This Licence Holder was subsequently contacted by a Licensing Officer, and he explained the background to the offence which was detailed in the report attached to the agenda.

The Licence Holder apologised and explained at the meeting that he had been in the taxi trade for a number of years and thought he only need to notify the Licensing service when he renewed his licence.

Upon questioning by Officers and Members he explained that a friend had mentioned that the Council must be informed of any convictions and he needed the licence as he was the sole provider for his household. The Licence Holder confirmed he would re-read the conditions on the back of his licence.

Delegated decision:

The Committee carefully considered the report, and oral representations by the Licence Holder.

Taking into account the Council's Conviction Policy and Guidelines and in accordance with the Local Government (Miscellaneous Provisions) Act 1976, the committee resolved to take no action against the Licence Holder and reminded him of his responsibility for declaring future convictions within the timescales printed on the licence.

LSP.10 APPLICATIONS FOR THE GRANT/ RENEWAL OF PRIVATE HIRE DRIVER LICENCES

<u>Licence Holder 32/2021</u>

The Executive Director (Operations) submitted a report relating to applicant 16/2021 who was in attendance at the meeting. The Chair made introductions and the Council Solicitor outlined the procedure to be followed and clarified that all those present had read the report. The report, which was accepted by the

applicant and presented by the Head of Public Protection, set out the reasons for the applicant being before the Committee.

The report stated that the Applicant had held a Private driver's licence continuously since 12th November 2015 until its expiry on 11th November 2021.

The Applicant emailed the Licensing Service on 28th October to declare a speeding conviction on 31st May 2021, for which he received 3 penalty points and a fine of £100. This conviction had not previously been declared to the Licensing Service.

The applicant had therefore failed to declare this motoring conviction within the correct time frame as stipulated in the private hire drivers licence conditions and as a new Applicant the matter had therefore been referred to the Committee.

This Applicant has been contacted by the Deputy Licensing Officer for an explanation. The Applicant explained that he was caught by a speed camera. When asked why he had failed to declare the conviction he stated that he was not aware that he had to, then he was told about reporting convictions and on hearing that he did so immediately. The communication from the Applicant was attached at Appendix 1 in the agenda pack.

The Applicant stated to the Committee that he was very sorry and was not very good with email communication and had requested a telephone discussion with the service. He stated he had forgot to report the offence but had provided details on the application form. This was the first time in over 30 years that he had received any penalty points and would have liked the case decided before Christmas.

The Head of Public Protection asked if the Applicant had read the conditions on the back of the licence and he stated he had familiarised himself with them over the last couple of months.

Delegated decision:

The Committee carefully considered the report, and oral representations by the Applicant.

Taking into account the Council's Conviction Policy and Guidelines and in accordance with the Local Government (Miscellaneous Provisions) Act 1976, that the Committee resolved to grant the application for a three year period. The Chair informed the Applicant to report any licence breaches if they occur in the future within the required timescale.

Licence Holder 33/2021

The Executive Director (Operations) submitted a report relating to applicant 16/2021 who was in attendance at the meeting accompanied by a representative. The Chair made introductions and the Council Solicitor outlined the procedure to be followed and clarified that all those present had read the report. The report which was accepted by the Applicant and presented by the Head of Public Protection, set out the reasons for the applicant being before the Committee.

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The report stated that the Applicant has held a private hire driver's licence since 6th August 2003. His most recent Private Hire Driver's licence commenced on the 4th October 2017 and expired on the 3rd October 2020. Following the expiry of that drivers licence he submitted an application for the grant of a private hire driver's licence on the 9th October 2020. Upon examination of that application, it became apparent that he had failed to disclose a motoring conviction and consequently breached condition 13 of his private hire drivers licence.

The Application was therefore brought before the Licensing and Safety Panel in November 2020 and it was refused. The report from that hearing and subsequent decision notice were included in Appendix 1 of the agenda pack. The Applicant appealed the decision but subsequently withdrew it.

On the 21st November 2021 the Applicant submitted an online application for the grant of a private hire driver's licence. The Licensing Service is unable to process the application due to the previous refusal to grant in November 2020.

The Applicant stated to the Committee that he had held a licence for 17 years and there had been no issues until those outlined in the report. He advised that he was suffering from financial difficulties and would like to hold a licence again to provide income for his family. The Applicant's representative provided some background information on how the financial impact was affecting the Applicant personally.

In response to questions from the Committee as to assurances for the future and is conduct, the Applicant confirmed he had learnt a lesson.

Delegated decision:

The Committee carefully considered the report, and oral representations by the Applicant and his representative.

Taking into account the Council's Conviction Policy and Guidelines and in accordance with the Local Government (Miscellaneous Provisions) Act 1976, that the Committee resolved to grant the application for a period of 12 months.

COUNCILLOR S WALMSLEY Chair

(Note: The meeting started at 7.00pm and ended at 9.45pm)



Classification	Item No.
Open/Closed	

Meeting:	Licensing & Safety Committee
Meeting date:	17 February 2022
Title of report:	Operational Report
Report by:	Executive Director (Operations)
Decision Type:	N/A Report for information only
Ward(s) to which report relates	N/A

Executive Summary: A report to advise members on operational issues within the Licensing service.

Recommendation(s)

That the report be noted.

Key considerations

Not applicable

Community impact / Contribution to the Bury 2030 Strategy

Equality Impact and considerations:

24. Under section 149 of the Equality Act 2010, the 'general duty' on public authorities is set out as follows:

A public authority must, in the exercise of its functions, have due regard to the need to -

- (a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
- (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it.
- 25. The public sector equality duty (specific duty) requires us to consider how we can positively contribute to the advancement of equality and good relations, and demonstrate that we are paying 'due regard' in our decision making in the design of policies and in the delivery of services.

Assessment of Risk:

The following risks apply to the decision:

Risk / opportunity	Mitigation
None	
Consultation:	
Legal Implications:	
Not Applicable	
Financial Implications:	
Not Applicable	

Report Author and Contact Details:

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Please include a glossary of terms, abbreviations and acronyms used in this report.

Ter	m	Meaning
Nor	ne	

1.0 **BACKGROUND**

1.1 The report advises Members on operational issues within the Licensing service.

2.0 **COMPLIANCE/ENFORCEMENT**

2.1 The Licensing Service have dealt with the following compliance and enforcement matters for the following periods

2.2 **20 December to 26 December**

Clients

Complaint 2

Enforcement 5

Vehicles

Enforcement 5

Complaint 2

Compliance 1

Premises

Enforcement 6

2.3 **27 December to 2 January**

Clients

Complaint 1

2.4 3 January to 9 January

Clients Complaint 3 Enforcement 6 **Premises** Complaint 1 **Vehicles** Enforcement 13 10 January to 15 January 2.5 **Clients** Complaint 2 Enforcement 3 Intel 1 **Premises** Enforcement 13 **Vehicles** Enforcement 7 2.6 17 January to 23 January Client Complaint 3 Enforcement 2 Operator Complaint 1 Enforcement 1 **Premises** Enforcement 11 **Vehicles** Enforcement 5 24 January to 30 January 2.7 Client Complaint 6 Compliance 1

Enforcement 6

Premises

Multi agency visits 8

Vehicle

Enforcement 15

2.8 31 January to 6th February

Client

Complaint 5

Enforcement 7

Operator 0

Premises

Compliance 4

Enforcement 5

Vehicles

Enforcement 2

3.0 SECOND TESTING STATION

3.1 The Licensing Service have been working with the Council's Procurement Section in respect of a concession to provide a second testing station for the testing of Hackney Carriage and Private Hire vehicles. The concessionary contract has been awarded to Sunnybank Service Station, Sunnybank Road, Bury to commence on the 1st April 2022. Officers of the Licensing Service are currently working with the business on the processes and procedures during the mobilisation period of the contract. Once this has been completed information will be published and sent to the Hackney Carriage and Private hire Trade for their information. An update will be provided at the forthcoming Joint Greater Manchester Police/Trade liaison meeting.

4.0 RECENT ATTACK ON A LICENSED PRIVATE HIRE DRIVER

4.1 Members will be aware of the recent attack on a licensed private hire driver in Bury, the Licensing Service have been advised that the attacker was identified and subsequently arrested by Greater Manchester Police. As there is an ongoing criminal investigation, we are unable to provide any further information until the legal process has concluded.

5.0 MULTI AGENCY ENFORCEMENT

5.1 Licensing Officers worked alongside Greater Manchester Police on the evening of Friday 28th January visiting licensed premises across the borough. 8 licensed premises were visited. One off licence was advised to transfer the licence due to new ownership. Two bars were advised to transfer the Designated Premises Supervisor and one bar was advised to turn off a Gaming Machine until a licence was obtained. Two private hire vehicles were

advised about signage and one private hire driver was advised as he was not wearing his badge.

6.0 IMMEDIATE REVOCATION OF A HACKNEY CARRIAGE DRIVER

6.1 The Licensing Service have recently received information from Greater Manchester Police in respect of a Bury licensed hackney carriage driver. Due to the nature of the information received, the Licensing Service in conjunction with the Head of Public Protection and Chair of this Committee considered the information and through the Council's scheme of delegation on the 3 February 2020 revoked his hackney carriage driver's licence with immediate effect under the powers of the Road Safety Act 2006 in the interests of public safety.

7.0 PARTNERSHIP WORKING

7.1 Officers from the Licensing Service assisted Greater Manchester Police and the RSPCA in respect of the execution of a warrant at an address in Prestwich where a number of dogs and puppies were found to be at the property. Further investigation is now being given for offences regarding the breeding dogs and the sale of dogs under the Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018.

8.0 REVIEW OF LICENSING PROCESSES AND PROCEDURES

- 8.1 The Licensing Service are currently working with the "Lets Do it Once" Programme Board to review our processes and our digital offer for our licence holders. This will involve reviewing webpages, online form submission, telephone, booking of vehicle tests and knowledge tests. Further updates will be given in due course.
- 8.2 As part of this work it was identified that the previous telephone settings were the cause of the low call answer rate within the Licensing Service. Following changes to the telephone settings there has been a significant increase in the number of telephone calls being answered and the reduction of abandoned calls.

9.0 CLEAN AIR ZONE

9.1 On the 21 January 2022, the Licensing Service sent an email to all licensed drivers, operators and trade representatives to give them an update in relation to the Clean Air Zone. The content of the email is contained below:-

I am emailing with an update on latest status of the GM Clean Air Plan (GM CAP) following the meeting of the GM Air Quality Administration Committee on 20^{th} January, and ahead of the GM Clean Air Charging Authorities Committee meeting next week on 26^{th} January.

First, we appreciate that there are ongoing concerns and would like to reassure you that we remain committed to working with and engaging with the trade throughout this process to provide timely updates about developments with the Clean Air Plan and the impact on affected drivers /operators.

Pause to funding to review supply chain evidence

The GM Air Quality Administration Committee has agreed to write to the Secretary of State requesting agreement to pause opening of the next phase of Clean Air Funds at the end of this month to enable an urgent and fundamental joint policy review with Government to identify how a revised policy can be agreed to deal with supply issues and local businesses' ability to comply with the GM CAP. Members also requested that those vehicles owners who had already placed orders pending funding opening at the end of January should be able to contact Clean Air GM for advice to ensure they are not detrimentally impacted by the decision to pause the opening of the funds, and that awards can be made where appropriate.

Members also requested that the review consider amending the current vehicle ownership requirements for GM Licensed Hackney & Private Hire owners when a vehicle has been upgraded due to licensing requirements to ensure they are not detrimentally impacted by the decision to pause the opening of the funds.

GM is however still under a legal direction from government to achieve legal limits of nitrogen dioxide in the shortest possible time and by 2024 at the latest. Therefore, the Committee has also confirmed that the first phase of the Clean Air Zone due to be introduced on 30 May 2022 – applying to non-compliant buses, coaches, HGVs and taxi and private hire vehicles which aren't licensed in GM – will go ahead.

Temporary exemption clarification for GM-licensed taxis and PHVs

Meanwhile, the GM Clean Air Charging Authorities Committee, which meets on 26th January, will consider a proposal to amend the exemption qualification date for non-compliant GM-licensed taxis and PHVs, with the recommendation that all those vehicles licensed on or before 26th January 2022 would benefit from a temporary exemption until 1 June 2023.

As mentioned, we will continue to provide updates and for further detail please refer to the cleanairgm.com website and the latest press release <u>here</u>.



Agenda Item 8

By virtue of paragraph(s) 2 of Part 1 of Schedule 12A of the Local Government Act 1972.

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